



JuWiLi II PUBLIC EVENT Zagreb

TASKFORCE DIGITALISATION
co-chair: Alex Dijk

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Agenda

1. Research question
2. Economics Questionnaire
3. Modelling
4. AI and Prompting
5. Questions

Introduction and Research Question

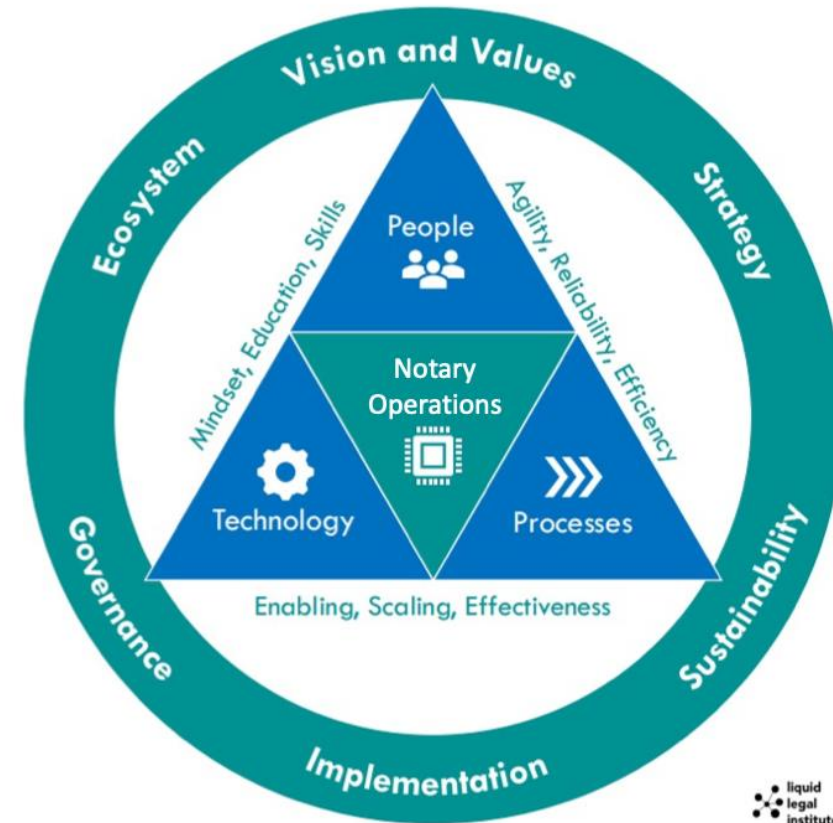
The EU co-funded project *Justice Without Litigation II (JuWiLi II)* seeks to explore and advance competences of the role of the notaries in non-contentious procedures.

The JuWiLi II Digitalisation Task Force examined specifically how digital technologies can strengthen the role of notaries in non-contentious judicial procedures, particularly in areas such as succession law.

Introduction and Research Question

Three tasks to answer this question:

1. Survey
2. Modelling a notarial process
3. Exploring the use of AI



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Economics Questionnaire

Q15: (...) a strategy for digitalisation of notarial work?

Q16: (...) dedicated resources (e.g., department, people, tools, budgets)?

Q18: (...) an assessment regarding the impact of digitalisation?

Q19: (...) skills, trainings, and education programs for digitalisation?

Q21: (...) top three processes for legal notaries that should be digitalised and why?

Q22: (...) biggest barriers for digitalisation of your organisation?

Key Findings

- Digitalisation strategies are widespread but uneven — some countries are still in the early stages of development.
- Stronger strategies are linked to chambers or councils of notaries coordinating efforts.
- A minority of countries lag behind, often due to legislative or financial constraints.

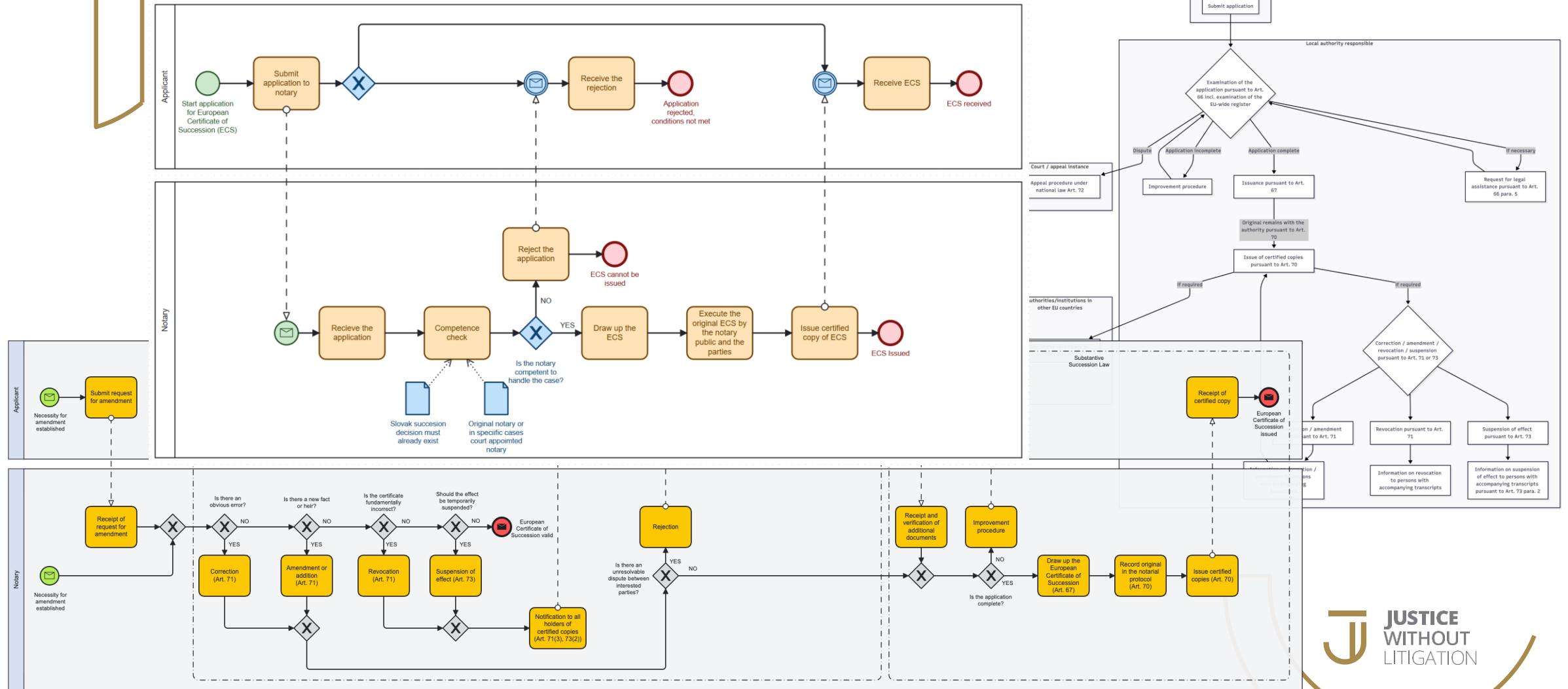
Modelling Processes and BPMN

Using the European Certificate of Succession (ECS) as a pilot case, the Task Force demonstrated how **BPMN-based process modelling** enhances transparency, consistency and readiness for automation.

Process of applying for and issuing a European Certificate of Succession (Regulation (EU) No 650/2012).

These models reflected national procedural particularities while aiming to capture common structural elements.

Modelling Processes and BPMN



Modelling Processes and BPMN

Key findings

Deviations from the BPMN standard notation were identified, particularly regarding start events, gateways, and sequence flows.

Recommendation:

The diagram should adhere to the official BPMN notation. All elements, such as start and end events, gateways, and tasks, should be represented correctly. This promotes both clarity and compliance with the standard.

AI in Notarial Work and Prompting Guide

Artificial Intelligence (AI) is increasingly influencing the legal sector. Within this broader field, Large Language Models (LLMs) represent a significant technological development. LLMs are AI systems trained on vast amounts of textual, legal data and capable of understanding, generating and transforming human language.

However, the integration of LLMs into notarial practice requires a nuanced understanding of their limitations.

For notaries, LLMs must therefore be understood as support tools—not decision-makers.

The TF developed a first draft Prompting Guide for Notaries. To provide practical guidance on how to interact with LLMs in a professional and legally sound manner. Effective prompting is not merely a technical skill but a methodological competence that determines the reliability and usefulness of AI-generated outputs.

Conclusions and Recommendations

The JuWiLi II TF Digitalisation makes clear that digitalisation of non-contentious judicial procedures is not merely a technical project but a structural reform of justice delivery.

Notaries, as trusted public office holders, are central actors in this transformation. By integrating People, Processes and Technology under a coherent operational framework, notarial offices can significantly enhance efficiency, accessibility and legal certainty.

- 1. Establish National Digitalisation Roadmaps**
- 2. Standardise Core Non-Contentious Processes**
- 3. Invest in Capacity and Training**
- 4. Develop Secure Digital Infrastructure**
- 5. Promote Responsible AI Use**
- 6. Encourage Comparative and Economic Research**

Questions



TASKFORCE DIGITALISATION

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