



OECD Recommendation on People-Centred Justice

presentation by

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OECD People-Centred Justice



JUSTICE
WITHOUT
TIGATION

Texts – OECD and UN

1. OECD Recommendation on Access to Justice and People-Centred Justice Systems

OECD Council on 12 July 2023

2. OECD Framework and Good Practice Principles for People-Centered Justice

OECD Text published in 2021

3. UN 2030 Agenda for Sustainable Development (SDG)

Access to Justice

Equal access to justice for all:

- **quality democracies, inclusive economic growth and equality of opportunity, strong social contract**
- **transparency, procedural fairness, legal certainty**
- **marginalised and underserved groups in the most vulnerable situations**

Why, What and How of People-Centred Justice

Pillar 1: Purpose and Culture, Designing and Delivering People-Centred Justice Services

Pillar 2: Governance Enablers and Infrastructure

Pillar 3: People Empowerment

Pillar 4: Participatory and Evidence-Based Planning, Monitoring, Evaluation, and Accountability

Why, What and How of Justice

Pillar 1: Purpose and Core Values of People-Centred Justice Systems

Pillar 2: Governance Enablers

Pillar 3: People Empowerment

Pillar 4: Participatory and Evidence-Based Planning, Monitoring, Evaluation, and Accountability

OECD Recommendation:

- crucial role of evidence and data for robust review, evaluation, impact assessments
- improving data availability and quality
- support data generation, collection, analysis
- development of sound and coherent governance arrangements, infrastructure

Why, What and How Justice

Pillar 1: Purpose and Core
People-Centred Justice System

Pillar 2: Governance Enablers

Pillar 3: People Empowerment

Pillar 4: Participatory and Evidence-Based Planning,
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Legal and Empirical Research

- Legal reality – people's experiences with the legal system
- Empirical qualitative and quantitative research (sociology, psychology, behavioral law and economics)
- not only with legal professionals, but rather **with citizens**, including marginalised groups

Example: Law of Divorce in Austria

Research Project “Good Divorce” (2023-2026)

- funded by the Austrian Ministry of Justice
- Qualitative sociological studies with focus groups (ÖIF – Austrian Vienna) from the perspective of citizens (people)
- Comparative Legal Research (Institute of Civil Law, University of Vienna) from the perspective of citizens (people)

Example: Law of Divorce in Austria

“Good Divorce” as a normative socio-legal concept

values/principles used as benchmarks for evaluation

- **conflict avoidance** and conflict reduction
- **protection** of the interests of the **weaker parties**: as in particular of children and a weaker spouse
(including: protection of financial interests, privacy and self-determination)

Example: Law of Divorce in Austria

Good Divorce Project (2023-2026)

- Testing of different substantive rules against the principles
- Testing of different procedural rules against the principles
- Testing of different institutions against the principles

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Good Divorce Project (2023-2026)

- Testing of different substantive rules against the principles
- Testing of different **Courts / notaries / public authorities ?** against the principles
- Testing of different **institutions** against the principles



**Thank you very much for
your attention !!!**



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